

RESOLUTION # 509

RESOLUTION ESTABLISHING TELECOMMUNICATION RATES FOR 2020

THEREFORE, BE IT RESOLVED by the Board of Trustees of Alta Municipal Broadband Communication Utility of the City of Alta, Iowa, that the following services and fees be offered for sale to the customers of Alta Municipal Utilities:

A. TELEPHONE (all prices per month)

- a. Residential Phone - \$17.35
- b. Business Phone - \$34.95
- c. Call Feature Package (Caller ID, Call Waiting, Call Forwarding, Voicemail) - \$3.00
- d. Long Distance - \$0.11/minute
- e. Block of 100 minutes - \$5.95
- f. Block of 200 minutes - \$9.95

B. CABLE TV (all prices per month)

- a. Broadcast Starter - \$35.95
- b. Basic Plus - \$84.95
- c. Digital Box – Regular (1 TV) - \$13.95
- d. Digital Box – DVR (1 TV) - \$20.25
- e. DTA (Digital Transport Adaptor) - \$5.00 each
- f. Additional Digital Box - \$6.95
- g. Additional DVR Box - \$14.05
- h. Note: must have a digital box or premium DTA to receive Variety Plus Programming/ Music Channels at no additional charge and to be able to receive Premium Channels.

C. PREMIUM CHANNELS (all prices per month)

- a. Cinemax - \$13.95
- b. Encore - \$4.95
- c. HBO Package - \$17.95
- d. Showtime - \$17.95
- e. Spanish Package - \$6.95
- f. Starz - \$10.95
- g. Sports Package - \$8.95
- h. If purchasing two or more packages, receive \$1.00 off each package priced \$10.00 or higher and \$0.50 off packages priced below \$10.00.

D. INTERNET (all prices per month)

- a. 8 Mb Residential (2 Mb up) - \$42.95**
- b. 15 Mb Residential (3 Mb up) - \$60.95
- c. 30 Mb Residential (5 Mb up) - \$80.95
- d. 50 Mb Residential (5 Mb up) - \$94.95
- e. Business Copper (8 Mb – 3 Mb up) – \$48.95**
- f. Business Silver (15 Mb – 5 Mb up) - \$66.95
- g. Business Gold (30 Mb – 5 Mb up) - \$86.95
- h. Business Platinum (50 Mb – 10 Mb up) - \$100.95
- i. Modem Rental Fee -\$5.00 (waived with multiple services)
- j. Note: Customer must provide wireless router that meets AMU specs for quality of service.

** 8 Mb Residential and Business Internet is not offered to new customers and will be phased out July 31, 2019 because of technical support of equipment.

E. PACKAGES (all prices per month)

- a. Copper Plan – 8 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$129.95.**
- b. Silver Plan – Basic Phone with Popular Feature Package, 8 Mb High Speed Internet, and Basic Variety Plus TV Programming with Digital DVR Box for \$145.95.**
- c. Gold Plan – 15 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$146.95.
- d. Gold Plus Plan – Basic Phone with Popular Feature Package, 15 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$161.95.
- e. Platinum Plan – 30 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$163.95.
- f. Platinum Plus Plan – Basic Phone with Popular Feature Package, 30 Mb High Speed Internet and Basic Variety Plus TV Programming with Digital DVR Box for \$175.95.

** Copper and Silver Plans will not be offered to new customers because of 8 Mb internet being phased out July 31, 2020.

F. INSTALLATION AND SERVICE FEES

- a. Service installation fee of \$89.95, includes the first cable jack and labor up to one hour.
- b. Any additional cable jack installations to provide services are time and material.
- c. Customer Service Charge Rate is \$70.00 an hour for service calls and repairs. \$10.00 minimum charge.
- d. Existing infrastructure will be repaired as needed on a time and material basis except for repair of the first primary cable jack at the discretion of the telecom technician.
- e. Repairs to customer related damaged infrastructure not related to normal wear and tear will be on a time and material basis.
- f. Cable installation for new residential housing will be charge on a material basis to recover costs.
- g. Note: AMU is not responsible for inadequate cable quality in existing installations.
- h. Temporary Disconnect \$50.00.


G. EQUIPMENT AND REPACEMENT COST

- a. Current cost of equipment plus 25%.

BE IT FURTHER RESOLVED, that the above fees for services replace all other fees for like services. Effective date of new fees will be January 1, 2020.

BE IT FURTHER RESOLVED, that the Chairman and Secretary are directed to execute Resolution # 509 in the form approved.

PASSED AND APPROVED this 12th day of November, 2019.


Chairman of the Board of Trustees

ATTEST:


Secretary of the Board of Trustees